

NHS WARWICKSHIRE

**PRIMARY CARE
DEVELOPMENT**

CORE COMPONENTS

- Quality of Clinical Care
- Service integration
- Quality of Estate

THE NEW WORLD

- Primary Care Commissioning
 - CCG responsibilities (quality)
 - NCB responsibilities (contracting & estate)
 - CSS support (FHS functions, informatics, finance, developmental support)

CCG focus: contract & performance mgmt

Acute services
Safety & Quality Clinical
sustainability Performance &
Efficiency

**Clinical networking
Appropriate capacity**

Lower patient volumes, higher acuity

Vertical integration

Elective
Referral support
Alternatives to OP

Long-term conditions
Specialists in community
Support to primary care

CCG focus: service redesign, practice engagement, community contract & performance management

Horizontal integration

Proactive
Risk stratification
Case management
Integrated teams

Reactive
Crisis intervention

Primary Care Quality

LTCs
Prevention

Access
Early identification

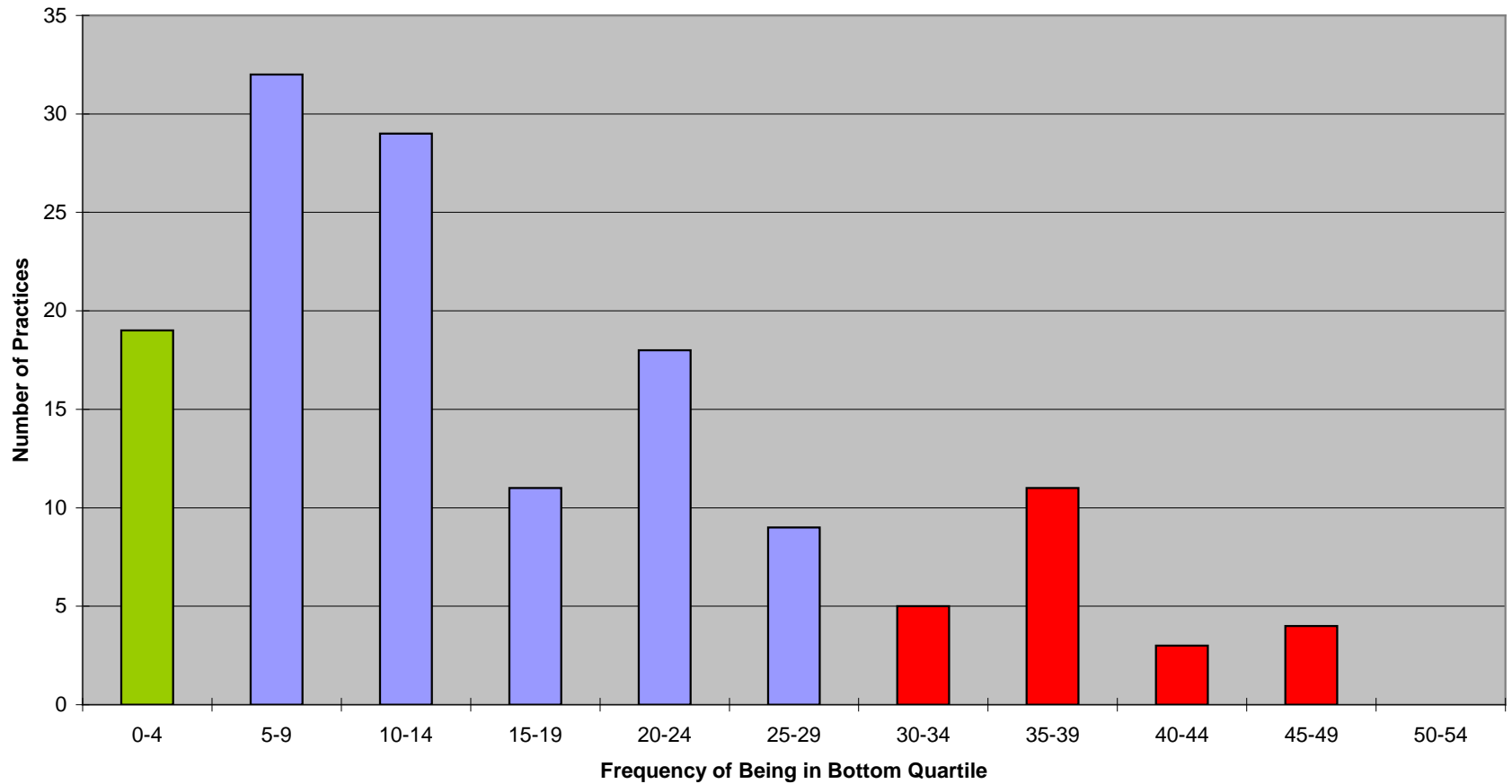
Primary Care Quality

- Benchmarking data
- QOF and business review visits
- Performers list management
- Performance review and management:
 - Performance Advisory Group
 - Performance Management Group

Clinical Quality

- QOF (Quality Outcome Framework)
- Extensive and wide ranging BUT.....
 - 68 Clinical outcome measures
 - Benchmarked and evidence based
 - Is a practice in the bottom quartile
 - How many?

Frequency of QOF indicator being in bottom quartile of performance in Coventry and Warwickshire for 68 separate indicators (Source: QOF 2010/11)



Primary Care Estate

- Property Appraisal Surveys in 2010
 - 4 premises rated red; 8 rated amber
 - reds highly unlikely to achieve CQC registration
- Former PCTs had given written approval for a number of premises developments in Warwickshire – now progressing:
 - Bidford on Avon
 - Brownsover
 - Spring Hill
 - Clifton Road

Future Estates

- Developments in train not necessarily reflective of current state of building (more reflective of historical commitments)
- Need to develop primary care estates strategy linked to primary care quality/integration to ensure new developments support provision of high quality, integrated service provision.
- Opportunities include:
 - Cape Road, Warwick
 - Leamington
 - Shipston on Stour

But:

- Value for money must be demonstrated
- Red rated accommodation must be addressed
- Linked ability to rationalise community estate (and gain capital receipts) a real advantage

Timescales

- Clinical quality processes – commence by 1st April 2012
- CCGs and Cluster work together on primary care integration strategy by end June 2012
- Primary Care Estates Strategy produced by end of September 2012
- Ad hoc development progress on a clear ‘demonstrated need’ basis in the absence of the strategy but CCG sign off will be required for new schemes being approved beyond April 2012 given revenue implications